

DOT Gazette



Message from Director General DOT , Mr. Abdul Wadood Khan

As we are all aware, the present economic scenario, measured against the backdrop of all economic indicators and yardsticks of fiscal policy, presents a rather bleak picture. In view of the fact that almost 63% of domestic expenditure is met through internal revenue collection, improving the tax machinery should rank as our top priority. Our greatest asset is our human resource, especially our young, dynamic officers who are about to step into practical life, with all its challenges and complexity. Their foremost responsibility is to ensure that they rebuild the tarnished image of the department through a positive attitude, professionalism and judicious handling of genuine taxpayers' grievances.

There is, presently, a crisis of confidence manifested as lack of trust between taxpayer and tax collector. This situation needs prompt attention. Not only do we need to build a relationship of trust with our taxpayers, we also need to work together as a team: as employees of FBR with a clear purpose and vision 'uplifting Pakistan's economy through optimization of revenue'. There is also a need to develop positive relationships with various government agencies such as NAB, FTO, FIA etc. to build a new frame of reference for meaningful interface with these organizations in future. I hope the officers of the 36th Specialized Training Programme will be the pioneers implementing these ideals and march in the vanguard to explore new ways and means to take our organi-



Mr. Abdul Wadood Khan
Director General

zation to new heights. Life is a series of choices, and I expect these young officers to make the right ones. Choose mutuality in place of individualism, objectivity over personal bias, and proactive professionalism instead of complacency. Above all, live with an unflinching faith in the Almighty, because eventually, we are all accountable to Him. My final words of advice to the officers

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of the 36th STP are simple but extremely profound:-
Trust in God and do the right
And He shall direct all your ways.

Excerpts from the Speech of Additional Director General, Mr Shahid Hussain Asad

This is a proud moment for all of us! The faculty of the

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Directorate General of Training and Research and all the people involved with teaching and training the probationary officers of 36th STP are indeed proud to witness the successful completion of this training program. This occasion would surely also be a memorable occasion for our honoured guests i.e. the family members of our young officers - to see their sons, daughters, brothers, sisters or spouses reach an important milestone in their lives.

We engage the best teaching staff in order to provide a vibrant intellectual environment, and endeavour to promote amongst our officers, a commitment to life - long learning, for a sturdy foundation for their future careers. We expect our probationary

officers to keep learning, to keep improving, and to work co-operatively and productively in their future assignments. We hope that we have instilled in them a will to excel and a desire to lead. I have only a small piece of advice to give to our young officers:

Believe in yourself and discover your true potential! Integrity of character, commitment to purpose and professional competence are three of the most important hallmarks of true leadership and success. Of course, there will be a number of challenges along the way, but do not despair. Follow the path of truth, justice and integrity and aspire to play your role on a larger stage. Have a vision not only for yourself, but also for your service group and for your organization. Be proud of your Service Group and make your Group proud of you!

All of us, as public servants, have



Mr. Shahid Hussain Asad
Addl. Director General

been facilitated and patronized by our department, our government and our country in various ways. It is now time to give back - to move towards bigger goals that transcend our own petty individual interests, and to work selflessly for the future of our organization and our beloved country Pakistan.

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VISIT OF MR. SHOAIB SUDDLE, FTO

Dr. Shoaib Suddle, Federal Tax Ombudsman, Pakistan, addressed the Probationary Officers of Income Tax Department on 23-04-2010 at the Directorate General of Training & Research (Inland Revenue), Lahore. He spoke of a dire need for implementation of a grievance-handling system in Pakistan which is able to redress the complaints of the taxpayers in an efficient and transparent manner, emulating the model functional in Malaysia. This system should immediately attend to the complaints of the taxpayers and expedite the dispensation of justice, as is being done in Kuala Lumpur, Malaysia, where the position of disposal of grievances is personally monitored by the

Prime Minister of Malaysia on a weekly basis. About 80% of the complaints are disposed off under the direct supervision of the Prime Minister himself. Mr. Shoaib Suddle also stated that there are more complaints / complications in the handling of refund cases by the department, which need to be attended to by the officers more cautiously and seriously.

Dr. Shoaib Suddle, The Federal Tax Ombudsman, visited the Directorate General of Training & Research (Inland Revenue), Lahore specifically to address the faculty of DOT and the young officers of 36th Specialized Training Program. The Director General, Mr. Abdul Wadood Khan welcomed the guest speaker and introduced him to the probationary officers, dilating upon Mr. Suddle's works and



achievements.

The address of Dr. Shoaib Suddle was concluded by a vote of thanks by Mr. Shahid Hussain Asad, Additional Director General DOT.

Mr. M. Munir Qureshi, Advisor Incharge, FTO, Lahore, Mr. Haji Ahmad, Advisor, FTO, Lahore, Mr.

Umar Farooq, Chief Collector, MCC Lahore, Mr. Ehsan-ur-Rehman, Member, Judicial, Customs, Islamabad, Mr. Zaheer-ud-Din, D.G. LTU, and Dr. Rizwan, Deputy Collector Customs, Lahore were also present on the occasion.



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EDITORIAL

The last quarter of 2009-10 marked the culmination of the 36th Specialized Training Programme, with the passing out ceremony of officers of 36th S.T.P. Mr. Khalid Aziz Banth, Member Operations North, was the Chief Guest on this auspicious occasion.

The Directorate General of Training and Research expanded its academic landscape by conducting several workshops, seminars, and capacity building programmes during the academic year 2009-2010, at Lahore headquarters, as well as at Islamabad and Karachi.

We are extremely grateful to Mr. Sohail Ahmad, Chairman FBR, for his continuous guidance and support throughout the year. Ms. Raana Seerat, Director General HRM also deserves special mention for taking personal interest in improving the quality of our training programmes. The Director General HRM is especially interested in developing leadership qualities in the officers of FBR, and the shift from a 'management' to 'leadership', perspective will consequently be the main theme of training programmes in the academic year 2010-11.

Our greatest challenge for the next academic year is to identify the future needs of FBR and to design training courses geared towards improving performance and enhancing professional competence.

Ambreen Iftikhar (Editor)

Visit of Mr. Saeed Mehdi

Mr. Saeed Mehdi, visited Directorate General of Training and Research (Inland Revenue) on 07th April 2010. He addressed the Probationary Officers of 36th S.T.P on the principles of good governance. He elaborated on the topic by recounting some interesting personal experiences from his illustrious career. The session was extremely informative and the probationers asked the guest speaker a host of questions on various aspects of governance in Pakistan.

At the end of the session Mr. Abdul Wadood Khan D.G., DOT (IR) thanked Mr. Saeed Mehdi for his visit and presented him with a shield.



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United Nations Office on Drugs and Crime (UNODC) Workshop

The Directorate General of Training & Research (Inland Revenue), Lahore was the venue for a 5-day workshop on Drugs and Precursors Identification, organized in May 2010. This was a joint venture of DOT and United Nations Office on Drugs and Crime (UNODC). Mr. Abdul Wadood Khan, Director General, in his address to the participants of the workshop, stated that UNODC had an extremely challenging task on

hand: eliminating the menace of poppy cultivation and production / trafficking of its end products. These challenges are not only faced by Pakistan but by the world community at large. The need of the hour, he stated, is a strict law enforcement strategy encompassing all available resources, in order to enable us to face this challenge effectively. This is the only way to rid us of the menace of drugs in the future.



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TRAINING COURSES DURING THE FINANCIAL YEAR 2009-2010

During the financial year 2009-2010 Directorate General of Training & Research (IR) organized different capacity building training programmes for officers and officials of the department. On-the-job training courses are designed to bridge the gap between existing and required skills and to enhance the competencies of officers and staff of field formations. These courses were conducted at DOT headquarters in Lahore and at the Directorates of Training in Islamabad and Karachi. The feedback of the participants regarding these courses was very encouraging.

TRAINING COURSES FOR OFFICERS AT DOT HEADQUARTERS, LAHORE

S#	Name of the Course	BPS	From	To	Participants	Resource Person(s)
1	Workshop on Various Issues/ Core Topics relating on I T Ord. 2001	16-18	27-Jul-09	28-Jul-09	36	Mr. Mustafa Ashraf
2	Orientation Course on Sales Tax/Federal Excise	18-20	3-Aug-09	8-Aug-09	25	Mr. Akhtar Ali
3	Orientation Course on Income Tax Ord. 2001	19-20	3-Aug-09	8-Aug-09	20	Basic Concepts Mr. Imran Raza Kazmi, Filing of Returns Mr. Mustafa Ashraf Assessment, Mr. Shahid Hussain Asad ,Audit. Amendment ,Withholding Taxes Dr. Zulqarnain Tirmzi, Appellate System, Refund Mr. Raza Munawar
4	Orientation Course on Sales Tax/Federal Excise	18-20	17-Aug-09	22-Aug-09	23	Mr. Asim Majeed, Mr. Akhtar Ali
5	Orientation Course on Income Tax Ord. 2001	17-18	17-Aug-09	22-Aug-09	14	Basic Concepts Mr. Imran Raza Kazmi, Filing of Returns Mr. Mustafa Ashraf Assessment, Mr. Shahid Hussain Asad , Audit. Amendment , Withholding Taxes Dr. Zulqarnain Tirmzi, Appellate System, Refund Mr. Raza Munawar
6	Workshop on Additional Tax, Penalties & Prosecution	16-18	20-Aug-09		30	Mr. Mustafa Ashraf
7	Workshop on Recovery of Tax under Income Tax Law	14-19	9-Sep-09		31	Mr. Mustafa Ashraf
8	Workshop on Conflict Management	17-19	7-Oct-09		36	Mr. Yasir Ali
9	Workshop on Appeals/Revision/ Limitations under I T Ord. 2001	17-19	19-Oct-09		22	Mr. Mustafa Ashraf
10	Orientation Course on Income Tax Ord. 2001	16	12-Nov-09	18-Nov-09	23	Syed Imran Raza Kazmi
11	Orientation Course on Income Tax Ord. 2001	14-16	20-Nov-09	26-Nov-09	26	Syed Imran Raza Kazmi
12	Orientation Course on Sales Tax/Federal Excise at Multan	16-20	16-Nov-09	19-Nov-09	38	Mr. Muhammad Raza Baqir, Mr. Abdul Malik, Mr. Muhammad Aslam, Mrs. Rabia Iffat, Mr. Muhammad Talib Hussain, Mr. Khalid Mahmood
13	Orientation Course on Income Tax Ord. 2001 at Multan	17-20	23-Nov-09	26-Nov-09	36	Mr. Javed Aziz, Mr. Saleem Raza, Mr. Javed Iqbal Rana, Mr. Ghulam Kazim Hosein
14	Workshop on Audit & Assessment	17-19	14-Dec-09		28	Mr. Asim Zulfiqar
15	Workshop on VAT at Multan	17-19	21-Dec-09		28	Mr. Akhtar Ali
16	Workshop on Presentation Skills	17-19	9-Jan-10		17	Ms. Asma Hoori
17	Workshop on Recovery of Arrears	17-19	18-Jan-10		30	Mr. Mustafa Ashraf
18	Workshop on Recovery of Arrears in Sales Tax	17-19	20-Jan-10		30	Mr. Akhtar Ali
19	Workshop on Recovery of Arrears in Income Tax/Sales Tax	17-19	8-Feb-10		24	Mr. Mustafa Ashraf & Mr. Akhtar Ali
20	Workshop on Recovery of Arrears in Income Tax/Sales Tax	17-19	10-Feb-10		22	Mr. Mustafa Ashraf & Mr. Akhtar Ali Naeem
21	Orientation Course on Income Tax Law and procedure	19-20	11-Feb-10	13-Feb-10	16	Mr. Shahid Hussain Asad, Mr. Mustafa Ashraf
22	Orientation Workshop on Sales Tax	17-19	10-Mar-10	13-Mar-10	18	Mr. Amir Amin Bhatti & Mr. Shahid Baig
				Total	573	

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TRAINING COURSES FOR OFFICIALS AT DOT HEADQUARTERS LAHORE

S.NO.	NAME OF COURSE	NO. OF PARTICIPANTS	FROM	TO	RESOURCE PERSONS /SUBJECT
1	Refresher course on Income Tax Law & Sales Tax Act for UDCs/LDCs	20	20-07-2009	25-07-2009	Syed Nadeem Hassan (Addl. Commissioner) / Income Tax law
2	Refresher course on Income Tax Law & Sales Tax Act for UDCs/LDCs	20	03-08-2009	08-08-2009	
3	Refresher course on General Financial Systems, RSO 2000 & Sales Tax Act for AOs/Suptds./Supvs.	20	17-08-2009	22-08-2009	Mian Muhammad Majid Hayat (Deputy Director) / Income Tax Law
4	Refresher course on Income Tax Law, Book Keeping & Sales Tax Act for Inspectors	20	19-10-2009	24-10-2009	Amir Ameen Bhatti (Deputy Commissioner) / Sales Tax law
5	Refresher course on Income Tax Law & Sales Tax Act for UDCs/LDCs	20	10-11-2009	14-11-2009	
6	Refresher course on Income Tax Law, Book Keeping & Sales Tax Act for Inspectors	20	16-11-2009	21-11-2009	Shahid Baig (Advocate) / Sales Tax law
7	Refresher course on General Financial Systems, RSO 2000 & Sales Tax Act for AOs/Suptds./Supvs.	20	07-12-2009	12-12-2009	
8	Refresher course on Income Tax Law, Book Keeping & Sales Tax Act for Inspectors	20	04-01-2010	09-01-2010	Zahid Attique (Advocate) / Sales Tax law
9	Refresher course on Income Tax Law & Sales Tax Act for UDCs/LDCs	20	25-01-2010	30-01-2010	
10	Refresher course on Income Tax Law, Book Keeping & Sales Tax Act for Inspectors	20	01-02-1020	06-02-2010	Ishtiaq Ahmad Rana (FCA) / Accounting
11	Refresher course on Income Tax Law & Sales Tax Act for UDCs/LDCs	20	15-02-2010	20-02-2010	
12	Refresher course on Income Tax Law, Book Keeping & Sales Tax Act for Inspectors	20	01-03-2010	06-03-2010	Kh; Adnan Zaheer (G.M TEVTA) / General Financial Systems
13	Refresher course on General Financial System, RSO 2000 & Sales Tax Act for AOs/Suptds./Supvs.	20	15-03-2010	20-03-2010	
14	Refresher course on Income Tax Law, Book Keeping & Sales Tax Act for Inspectors	20	29-03-2010	03-04-2010	Mian Khuda Bux General Financial Systems
15	Refresher course on Income Tax Law & Sales Tax Act for UDCs/LDCs	20	12-04-2010	17-04-2010	Latif Mehar (A.G Office) / General Financial Systems

EXTENSION LECTURES AT DOT HEAD QUARTERS LAHORE

S #	Name of the Course	BPS	From	To	Participants
1	Extension Lecture by Ms. Amna Khalid on Reserch Methodology	17 (Prob)	10-Nov-09		33
2	Extension Lecture by Mr. Iftikhar Qutab on VAT Issues	17 (Prob)	02-Feb-10		39
3	Extension Lecture by Mr. Saeed Mehdi on Good Governance	17 (Prob)	07-Apr-10		39
4	Extension Lecture by Mr. Shoab Suddle on FTO Matters	17 (Prob)	23-Apr-10		39
				Total	150

TRAINING COURSES AT DOT SUB-OFFICES OF KARACHI & ISLAMABAD

During the financial year 2009-2010 Directorate of Training Karachi conducted 105 computer training courses and 42 refresher courses on Income tax and

Sales Tax law. 2396 participants attended these short training courses.

Islamabad Directorate organized 12 computer and 34 short courses for Income Tax

and Sales Tax law. 522 participants attended these courses.

Training modules were designed to update the field officers about the latest amendments in law and to improve their professional

expertise. The training courses / workshops were perceived by the participants as a welcome value addition to their knowledge of Income Tax and Sales Tax Laws as well as their computer skills..

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COMPUTER TRAINING COURSES FOR OFFICIALS AT DOT HEADQUARTERS LAHORE

During the financial year 2009-2010, twenty-seven computer courses for officials were held at DOT headquarters Lahore, with attendance ranging between 23 to 30 for each course. Mr. Asad Ali, Mr. Khalid Raashid and Mr. Rehan Kazmi were the instructors for these courses. These courses were held under the directive of the Federal Board of Revenue.



Through Finance Act, 2010, The Directorate General of Training and Research has been included in the Income Tax Ordinance 2001 by adding a new section 229:

229. Directorate General of Training and Research.- (1) The Directorate General of Training and Research shall consist of a Director General, Additional Director General and as many Directors, Additional Directors, Deputy Directors, Assistant Directors and such officers as the Board, may, by notification in the official Gazette, appoint.

(2) The Board may, by notification in the official Gazette, specify the functions, jurisdiction and powers of the Directorate General of Training and Research and its officers.

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Pictorial - 36th STP Passing Out Ceremony

